



County and Child Action

Many families struggle with the cost of childcare and don't know there is help for them or where to find the help. County (Stage 1) and Child Action (Stage 2) are two places that help parents pay for childcare if you qualify for them. There are a couple different ways to get the assistance:

1. If you are on cash aide you will qualify for Stage 1 County Assistance.
2. If you were on cash aide within the last 2 years but are no longer on cash aide, county will qualify you for Stage 2 Child Action and you will not have to be on a waiting list.
3. You can put your name on the waitlist for Child Action. (With this option you have to call every week to make sure they have you on the list and keep your name towards the top of the list.)

The way both of the agencies work are once you get all the paperwork done and are approved for care they will ask you to find a center. When you let them know the center name "California Family Learning Center" they will call me and let me know the hours you are approved. Once I have received that call they will let me know your start date and you can start!

Phone numbers:

County (Stage 1): 916-874-6000

Child Action (Stage 2): 916-361-0511 and 916-369-0191

If you do not have a worker in place when you call any of these numbers ask for the worker of the day. The operator will transfer you there. If the worker of the day cannot answer your question they will find out who can and transfer you there.

How they approve hours:

- They go off of what your activity is – either work, school or both.
- With both school and work they will ask for what hours your “activity” is and proof of the hours.
- They figure out your allowed hours to be at school by taking your activity time plus travel time both ways. This is how they tell me what hours you are able to drop your children off.
- There is a 3rd activity that they will both pay for called job seek program. This is a program where they have you attend a class and help you apply and interview for jobs. While you are in this program they will pay for your children to attend school. The typical hours for this program are Monday – Friday from 8:30am to 3:30pm

Both agencies have a max amount they will pay per week depending on the age of the child. The rates of our center do not exceed this limit so there will be no out of pocket cost to you as a parent if you are on either program.

With these agencies you have to be very persistent at the beginning when trying to get assistance. If you are not calling and making sure everything is up to date or they have the papers they need they will not approve you. You have to keep calling them and making sure everything is moving along when you first get started. Once you are on

one of the two (stage 1 or stage 2) they will mail you letters if they need any additional information.

*These agencies both work faster the more you call them and make sure they are helping you out the best they can.

Sometimes getting all this started and set up can be confusing and difficult if you have never done it before. I am always willing and able to help you if you have any questions. My phone number at the center is 916-334-3800 and my email is jlovejoy@familylc.org. If you have any questions please contact me so I can help!

Jennifer Lovejoy

Preschool Director

Family Learning Center