

Guest Requests

MTI College recognizes the importance of the future professionals' clinic floor experiences during their time attending the Paul Mitchell program at MTI. Each potential student receives information about key requirements for participation in the program prior to enrolling. These key points—attitude, creativity, image and business initiative are important elements needed for success in the beauty industry. The college's expectation that every future professional service a minimum of one guest request *weekly* is included in the requirements explained prior to enrollment. A Guest Request occurs *when a guest requests and receives services from a specific future professional*.

Why guest requests are important...

- Hands-on experience with guests builds future professionals' confidence and skills for later board testing and employment.
 - There is no comparison to servicing actual guests as opposed to working on doll heads.
 - The more future professionals practice on real guests, the more comfortable they will be when they are in a salon.
 - You chose a Paul Mitchell cosmetology education program, and for the reasons stated above, guest services are a significant part of the Paul Mitchell learning experience.
 - Graduate evaluations show that the most valuable experience our future professionals gain is on the clinic floor.
 - It's a great opportunity for future professionals to build their clientele for when they graduate and go to work in a salon.
 - Our future professionals invest a substantial amount of money in their education and should be getting as much clinic floor experience and related instruction as possible while they are here.
 - Our learning leaders have an enormous amount of training, experience and guidance to share with future professionals during their services.
 - Each guest service brings the possibility of more referrals.
 - The guest service also builds experience for the future professional in providing product education and take home sales experience.
 - Future Professionals qualify for student services only when the minimum guest recommendation is met.
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